



CSN NOW LAUNCHED: 5.7L DODGE DURANGO (WD) PURSUIT COOLER REPAIR

UPDATED COMMUNICATION:

In late October, FCA US LLC announced that service actions were being developed to address Engine Oil Cooler concerns being experienced on 2021 - 2024 and certain 2025MY Durango Pursuits vehicles equipped with the 5.7L V8. **Please note that the Customer Satisfaction Notice 58B (CSN) for the 2021-2023MY is now available - joining the fix for the 2024 & 2025 under RSU 24-164. All affected vehicles are now eligible for the repair.**

VEHICLE SCOPE: All 2021-2024MY and certain 2025MY 5.7L V8 Dodge Durango Pursuit vehicles.

CONCERN: Excessive coolant flow through the Engine Oil Cooler can cause cavitation and erode a pinhole in the Engine Oil Cooler causing oil to enter the cooling system.

REMEDY: A restrictor will be placed in the engine oil cooler circuit on all 2021-2024MY and certain 2025MY 5.7L V8 Dodge Durango Pursuits. For any vehicle that has accumulated over 100 Miles, the engine oil cooler will also be replaced as a proactive measure. This does NOT affect the vehicle's Pursuit-rated capability.

- This fix was implemented in new vehicle production on November 25th, 2024. Units built after this date will not require any action to be taken.
- 2024MY and certain 2025MY WD Durango Pursuits will receive the proactive fix through a Rapid Service Update (RSU 24-164). Police agencies should bring their 2024MY vehicles into their dealer as soon as possible for the repair. 2024-2025MY vehicles in dealer inventory should also receive this update prior to vehicle sale.
- 2021-2023MY WD Durango Pursuits will receive the fix through a Customer Satisfaction Notification 58B (CSN). This repair is now available. Dealers and customers will be notified of the launch of this Customer Satisfaction Notification by way of established communication methods.
- FCA US LLC will repair your vehicle(s) free of charge (parts and labor).
- The estimated repair time is about 60 minutes. In addition, the dealer will need to perform proper check-in, preparation, and check-out during your visit, which may require more time. We recommend that the agency schedule a service appointment to minimize inconvenience. Dealer-provided alternate transportation options may be available while the vehicle is in service.
- Sufficient parts to launch the CSN are available with re-occurring shipments ongoing to support the full population.
- We understand that this situation has been frustrating but know that we value your business and are working hard to restore your confidence in the Dodge Durango Pursuit vehicle.

If you have questions regarding the RSU or CSN, please call **(800) 999-3533**.

